Safe Notice: 2026-022				
Title:	Southwest Network – Commencement of Passenger Services			
Applicable Date:	**From:**	29/10/2026	**To:**	Until Withdrawn
Approved by:	Vishal Singh, A/GM SQRE			
Issued by:	Vishal Singh, A/GM SQRE			
Location:	Southwest Network			
Distribution:	All Workers including stakeholders			
Version	01			

Purpose

This Safe Notice communicates the commencement of passenger services on the Southwest Network and provides a reminder of the arrangements that support safe operations.

Commencement of Passenger Services

From **30 October 2026**, Metro Trains Sydney (MTS) will commence passenger services on the Southwest Network between Sydenham and Bankstown using Unattended Train Operations.

The Office of the National Rail Safety Regulator (ONRSR) granted the required variation to MTS accreditation on 21 October 2026, permitting the carriage of passengers between Sydenham and Bankstown subject to specified controls.

Interim Operational Controls

Interim operational controls are in place to support the safe commencement and ongoing operation of passenger services on the Southwest Network. These controls are documented in the relevant Operational Control Instructions, Customer Operations Alerts and procedures issued to affected workgroups.

The detailed requirements are not reproduced in this Safe Notice. Workers must refer to, understand and comply with the current approved instructions and alerts applicable to their role and activities.

Where an interim control or associated requirement is amended, superseded or withdrawn, the change must be communicated to affected workers through the applicable controlled communication and briefing arrangements before the change takes effect.

Worker Requirements

All workers, including contractors and other relevant external parties, must:

- be aware of the interim controls applicable to their work and access the current approved Operational Control Instructions and Customer Operations Alerts;
- comply with applicable MTS Rules, Procedures, Work Instructions, Safe Notices and Safety Management System requirements;
- complete any required briefing, instruction or training before undertaking affected activities;

- follow directions issued by the Operations Control Centre and authorised operational personnel; and
- report hazards, defects, incidents, abnormal conditions or uncertainty about an applicable control through established reporting and escalation channels.

Withdrawal of Previous Safe Notice

Effective from 30 October 2026, Safe Notice 2026-019 Southwest Network – Commencement of Unattended Train Operations is withdrawn and replaced by this Safe Notice. Any interim controls that remain required continue through the relevant approved Operational Control Instructions and Customer Operations Alerts until formally amended, superseded or withdrawn.

Key Message

Passenger services on the Southwest Network commence on 30 October 2026. Interim controls are in place to support safe operations. Every affected worker must know which current instructions and alerts apply to their work and must comply with those requirements.

Approval

Function	Position	Name	Signature	Date
Approved by	A/GM SQRE. MTS	Vishal Singh		29/10/2026

Amendment Record

Date	Rev	Amendment description	By
29/10/2026	01	Final Version	Vishal Singh